

Privacy Policy

The privacy policy of personal information (hereinafter referred to as the Policy) applies to all information that the Forwarder may receive about the Customer while using any of the sites, services, programs or products of the Forwarder (hereinafter referred to as the Services of the Forwarder) and during the execution by the Forwarder of any agreements and contracts with the Customer.

Use of the services of the Forwarder means the unconditional consent of the Customer to this policy and the terms of processing of his personal information specified in it; In case of non-compliance with these terms, the Customer should refrain from using the services.

1. Customer's Personal Information processed by the Forwarder

1.1. Under this policy, "Customer's Personal Information" means:

1.1.1. Personal information that the Customer provides about himself/herself independently when registering (creating an account) or in the process of using the Services, including the Customer's personal data. The information required for the provision of the Services is marked in a special way. Other information is provided by the Customer at his discretion.

1.1.2. Data that is automatically transmitted to the Forwarder's Services in the course of their use using the software installed on the Customer's device, including the IP-address, cookie-files data, information about the Customer's browser (or other program through which the Services are accessed), technical characteristics of the hardware and software used by the Customer, the date and time of access to the Services, the addresses of the requested pages and other similar information.

1.1.3. Other information about the Customer, processing of which is provided for by the terms of use of individual Services of the Forwarder.

1.2. This Policy applies only to information processed in the course of using the Forwarder's Services. The Forwarder does not control and is not responsible for the processing of sites information by third-party to which the Customer can follow the links available on the Forwarder's sites, including in search results.

1.3. The Forwarder does not verify the accuracy of the personal information provided by the Customer and is unable to assess his legal capacity. However, the Forwarder considers that the Customer provides reliable and sufficient personal information and keeps this information up to date. The consequences of providing inaccurate or insufficient information are determined by the Applicable Law of the Russian Federation.

2. Purposes of Processing Personal Information of the Customer

2.1. The forwarder collects and stores only personal information that is necessary for the provision of the Services or the execution of agreements and contracts with the Customer, except for cases when the legislation provides for the mandatory storage of personal information for a period specified by law.

2.2. The Forwarder processes the Customer's personal information for the following purposes:

2.2.1. Identification of the party within the framework of the Services, agreements and contracts with the Forwarder;

2.2.2. Providing the Customer with personalized Services and the execution of agreements and contracts;

2.2.3. Communication with the Customer, including sending notifications, requests and information regarding the use of the Services, the execution of agreements and contracts, as well as processing requests and applications of the Customer;

2.2.4 Improving the quality of the Services, ease of use, development of new Services;

2.2.5. Targeting advertising materials;

2.2.6. Conducting statistical and other studies based on anonymized data.

3. Conditions of the Processing of Personal Information of Customers and Its Transfer to Third Parties

3.1. The Forwarder stores personal information of Customers in accordance with the internal regulations of specific services.

3.2. The privacy of the Customer's personal information is protected, except for cases when the Customer voluntarily provides information about himself/herself for general access to a limited number of persons. When using some Services, the Customer agrees to make certain parts of his/her personal information available.

3.3. The Forwarder has the right to transfer the Customer's personal information to third parties in the following cases:

3.3.1 The Customer has consented to such actions;

3.3.2. The transfer is necessary for the Customer to use a specific Service or to fulfill a specific agreement or contract with the Customer;

3.3.3. The transfer is provided for by Russian or other applicable law within the framework of the procedure established by law;

3.3.4. Such a transfer occurs as part of the sale or other transfer (including reorganization) of the business (in whole or in part), at the same time obligations to comply with the terms of this Policy in relation to the personal information obtained by him/her are imposed to the acquirer;

3.3.5. In order to ensure the possibility of protecting the rights and legitimate interests of the Forwarder or third parties, in cases where the Customer violates this Policy, or documents containing the terms of use of specific Services, or there is a threat of such a violation.

3.3.6. As a result of the processing of the Customer's personal information through its depersonalization, anonymized statistical data were obtained, which are transferred to a third party for research, performance of work or provision of services on behalf of the Forwarder.

3.4. When processing personal data of Customers, the Forwarder is guided by the Federal Law of 27.07.2006 N 152-FZ on "Personal Data".

4. Change and Removal of Personal Information. Mandatory Data Storage

4.1 The Customer can at any time change (update, fill) the personal information whole or a partially provided by him/her, using the function of editing personal data.

4.2. The Customer can also delete the personal information provided by him/her within a certain accounting records. In this case, deleting an account may result in the inability to use some of the Forwarder's Services.

4.3. The rights provided for in paragraphs. 4.1. and 4.2. of this Policy may be limited by law. In particular, such restrictions may provide for the Forwarder's obligation to save the information changed or deleted by the Customer for the period established by law and transfer such information in accordance with the legally established procedure to a state body.

5. Processing of Personal Information Using Cookies Files and Counters

5.1. Cookies Files transmitted by the Forwarder to the Customer 's equipment and the Customer's equipment to the Forwarder may be used by the Forwarder to provide the Customer with personalized Services, targeting advertisements that are shown to the Customer for statistical and research purposes, as well as to improve the Forwarder's Services.

5.2. The Customer is aware that the equipment and software used by him/her to visit sites on the Internet may have the function of prohibiting operations with cookies files (for any or certain sites), as well as deleting previously received cookies files.

5.3. The Forwarder has the right to establish that the provision of a certain Service is possible only if the acceptance and receipt of cookies files is permitted by the Customer .

5.4. The structure of the cookie files, its content and technical parameters are determined by the Forwarder and are subject to change without prior notice to the Customer .

5.5. Counters placed by the Forwarder in the Services can be used to analyze the Customer's cookies files, to collect and process statistical information about the use of the Services, as well as to ensure the operability of the Services in general or their individual functions in particular. The technical parameters of the counters are determined by the Forwarder and can be changed without prior notice to the Customer .

6. Measures Used to Protect the Personal Information of the Customer

6.1. The Forwarder takes the necessary and sufficient organizational and technical measures to protect the Customer's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties.

7. Changes to the Privacy Policy. Applicable Legislation

7.1. The Forwarder has the right to make changes to the Privacy Policy. When making changes in the current edition, the date of the last update is indicated. The new version of the Policy comes into legal force from the moment its publication, unless otherwise provided by the new version of the Policy. The current edition is constantly available on the Forwarder's page.

7.2. This Policy and the relationship between the Customer and the Forwarder arising in connection with the application of the Privacy Policy is subject to the law of the Russian Federation.

8. Feedback. Questions and Suggestions

8.1. The Customer has the right to send all suggestions or questions regarding this Policy to the Forwarder's Customer Support Service.

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